



Staples Transforms Complex Fulfillment Operations with Manhattan Active® Warehouse Management

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Rapid Implementation Achieved in First 18 Months

ATLANTA--(BUSINESS WIRE)--May 7, 2025-- [Manhattan Associates Inc.](#) (NASDAQ: MANH) today announced that leading workplace solutions provider, [Staples](#), has implemented [Manhattan Active® Warehouse Management \(WM\)](#) at nine of its U.S.-based B2B fulfillment locations in just 18 months. The company's remaining fulfillment centers will be up and running on Manhattan Active WM by the end of 2026.

Staples chose Manhattan Active WM to streamline warehouse processes, reduce picking and order errors and improve overall order and inventory management processes. Manhattan's industry-leading warehouse management solution is perfectly suited for Staples' advanced fulfillment environment and demanding performance standards. Another advantage for Staples was the ease of integration with other modern supply chain applications and capabilities, unlike legacy platforms which were increasingly complicated to design, staff and complete in reasonable timeframes.

Staples' U.S. fulfillment network comprises 6,000 associates who pick, pack and ship 2.5 million units per day from 36 fulfillment centers and 220 delivery locations, utilizing 12 million square feet of warehouse, storage, sorting and delivery space. The company also processes orders for several marketplaces and wholesale customers, having integrated cross-dock capabilities with several well-known brands. Staples' new warehouse management system helps them seamlessly receive B2C and B2B orders from numerous order management systems, across several divisions and brands.

"With our broad and deep supply chain network, capabilities and expertise, Staples today services over 98% of the U.S. with next-day delivery, and we are investing in the right solutions to serve our customers," said Ryan Hanson, chief supply chain officer at Staples. "As we are currently shipping a significant portion of our network volume on Manhattan Active WM and have customers in mission-critical medical, government and private industry verticals, we place a high premium on system performance and uptime reliability to exceed customer expectations. With a robust, cloud solution that addresses not only the present but future operational and integration needs, we've only begun to tap into opportunities to drive efficiency and maximize the operator experience."

"We are delighted to partner with Staples to modernize their distribution technology and create a more intuitive user experience," said Stewart Gantt, executive vice president, Professional Services at Manhattan. "Their innovative use of autonomous mobile robots (AMRs) fully leverages Manhattan's embedded Warehouse Execution System (WES) to quickly connect to a wide range of Material handling equipment (MHE)."

Manhattan Active WM is the first cloud-native warehouse management system built to unify every aspect of distribution planning and execution. Built entirely on a modern microservices architectural design, Manhattan Active WM delivers a new standard of supply chain efficiency, visibility and agility. Staples will leverage Manhattan to manage their most complex and highly automated facilities for this initiative, which will ultimately include 14 locations and over 2,000 autonomous guided vehicles, robotics and other automation technologies.

About Staples

Staples serves millions of customers, from businesses of all sizes to entrepreneurs, remote workers, parents, teachers and students. Headquartered near Boston, Massachusetts, Staples operates through eCommerce, direct business-to-business sales and approximately 1,000 retail stores across the United States. Explore more at a local Staples U.S. retail store, online at [Staples.com](#) or in the Staples app.

About Manhattan Associates

Manhattan Associates is a global technology leader in supply chain and omnichannel commerce. We unite information across the enterprise, converging front-end sales with back-end supply chain execution. Our software, platform technology and unmatched experience help drive both top-line growth and bottom-line profitability for our customers. Manhattan Associates designs, builds and delivers leading edge cloud and on-premises solutions so that across the store, through your network or from your fulfillment center, you are ready to reap the rewards of the omnichannel marketplace. For more information, please visit www.manh.com.

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